

# Cashier & Service Expert



## ROLE DESCRIPTION

The Cashier and Service Expert position at Lepp Farm Market is an organized people person, working as part of the Cash and Grocery Team. Cashier and Service Experts are front line, customer focused staff who create a great guest experience for all our guests, working efficiently and with warmth to each person who shops with us. As a part of the Lepp Farm Market family, Cashier and Service Experts fully participate in living out our Core Values and furthering our LFM purpose.

### Lepp Farm Market Core Values:

- Win as a Team
- Work Passionately
- Respect for All
- Fanatical Daymakers

### Lepp Farm Market Purpose:

- To be the Best Place to Work and the Best Place to Shop.

## ROLE DUTIES AND RESPONSIBILITIES:

- Make guests feel welcomed by giving friendly and accurate service
- Exhibit great communication skills both with guests and fellow team members
- Maintaining a clean and welcoming till area
- Scan and weigh products correctly and efficiently, along with bagging all items properly
- Properly accept forms of payment and give back correct change and receipts
- Balance tills at opening and closing
- Be familiar with and identify different varieties of produce
- Knowledge of product placement within the store
- Knowledge of promotions, features, and Lepp Farm Family membership; effectively communicating about such things with guests
- Cleaning bathrooms, store floor, and coolers/displays, along with other daily duties as assigned
- Collecting baskets and carts
- Assisting grocery team as needed

## CERTIFICATIONS/QUALIFICATIONS:

- Occupational First Aid Level 1 (optional)

## WORKING CONDITIONS/REQUIREMENTS:

- Demonstrates proper MSI lifting techniques (up to 50lbs) to reduce risk of injury
- Maintains a clean and safe working environment including shared workspace and common areas

## REPORTS TO:

Grocery manager or team lead.